

*If you still cannot solve the difficulties afterwards or conflicts even threaten to escalate...*

### **Get support!**

**You can proceed as follows:**

1. Address the accommodation council first, then
2. Call in the international accommodation tutors (for international students) or
3. Contact the accommodation administration. It takes care of warnings, terminations, relocation requests, etc.
4. If nothing else seems possible, you are also free to arrange a counselling interview with the **Student Advice Center** of the Studentenwerk SH (Student Union of SH)

*If your shared apartment or living in a student residence is not the right type of housing for you...*

*then you will have the following opportunities:*

- » **Moving within the student accommodation**  
As a tenant in a student accommodation, you generally have the option of moving within the accommodations. Please read §9 of the general rental conditions and use the relocation application.
- » **Termination of the rental contract**  
Our rental contracts can be terminated on time, but also prematurely. Please read §7 of the general rental conditions and use the termination request.
- » **Find your own accommodation on the open housing market.**

**YOU WILL FIND THE HOUSING RULES, THE MOVING APPLICATION, THE RENTAL TERMS UND THE APPLICATION FOR CANCELLATION YOUR RENTAL IN THE DOWNLOAD AREA OF OUR HOMEPAGE**



**NEW IN**  
THE STUDENT ACCOMODATION  
– AND NOW?

## YOU HAVE MOVED INTO YOUR FIRST OWN ROOM IN THE STUDENT ACCOMMODATION?

NOW YOU CAN ENJOY YOUR FREEDOM, BUT YOU ALSO HAVE A NEW RESPONSIBILITY.

### *Living in the Student Accommodation*

- » ***Congratulate!*** The rents in the student accommodation are very cheap and there are no additional costs for electricity, water or internet. Most student accommodations are close to the university. So you save time and money. The effort involved in moving in is low because the furniture is often already there, and the kitchen and washing machine are also in the house. Many students share the kitchen and bathroom. This means that it is not always as clean as you would like it to be.
- » ***You can expect a lot of company in your flat share or in the student accommodation.*** When you study in a foreign city, you probably don't know that many people there at first. With a room in the student accommodation, you will quickly make friends, because your fellow students live right next door. Since many students live together, there is of course a lot of hustle and bustle and a high noise level.
- » ***Living in a student accommodation offers great opportunities and many challenges.*** You live very closely with people who often have very different backgrounds, needs and cultures. However, you cannot choose your roommates and neighbours. They also change more often.

### *If there are difficulties in living together...*

- » ***The house rules regulate some areas that are important for life in the student accommodation.*** You got it with the rental contract. Be sure to read them carefully! By following the rules, many conflicts can be avoided.
- » ***When you move in, it is very important to find out about the existing rules/agreements in the flat share/on the corridor and to make new ones together.***
- » ***Everyone wants to feel equally comfortable in their home!*** Talk and clarify with each other what your needs are and what rules you can agree on.

### IMPORTANT AGREEMENT TOPICS MAY BE THE FOLLOWING:

(Please add to the list according to your needs!)

- Who cleans the kitchen and/or bathroom and when?
- When will the dishes be done?
- Where is the visitor staying?
- When should it be really quiet?
- What should happen if someone does not keep the agreement?
- When do we meet regularly to review the agreements?

### *Our master cleaning plan supports you in the implementation of your agreements!*



- » ***Since we are all unique, it is helpful for your roommates if you talk openly about what is important to you (in living together).*** This helps everyone to better classify and understand behaviour that is unusual for others.
- » ***Dare to speak openly about things that bother you! This is how you can prevent conflicts!***



OUR "COMMUNICATION GUIDE" SHOWS YOU WHAT YOU SHOULD NOTE WHEN YOU WANT TO ADDRESS AND CLARIFY UNPLEASANT THINGS.

